

BACHELOR OF ARTS IN MANAGEMENT

with a concentration in insurance services



Regardless of industry or role, the fundamental skills gained through a liberal arts degree (such as critical thinking, decision making, and collaboration) are crucial to driving career success. College for America degrees from Southern New Hampshire University are built around student success with programs dedicated to helping students leverage their education for workplace advancement and personal growth. Our **Bachelor of Arts in Management** degree, with a concentration in insurance services, is designed to support the development of the skills and knowledge today's insurance service professionals need to advance their careers.

Career Outlook

Businesses in the insurance sector are seeking prepared workers with the foundational and interpersonal skills and knowledge needed to advance into or excel in fields such as:

General Management, Operations Management, Administration, Human Resources, Public Relations, Training and Development, Sales, or other related areas

It is our mission to arm students with knowledge and skills they can apply in the workforce to help grow their careers.

Employer expectations are shifting; there is a growing demand for educated and skilled workers, and employees must be ready to adapt to meet those needs.

Higher levels of education are increasingly important for advancing career opportunities. Consider the following:



Over 95% of jobs created since 2010 have gone to workers with at least some college education.¹



By 2020, 65% of all jobs in the US will require education and training beyond high school.²

What You'll Learn

Students who choose the insurance services concentration learn to recognize and respond to the needs of diverse insurance clientele and understand how to build and maintain client relationships. This concentration develops key competencies in professional selling, service operations, and insurance regulations and risk.

Students earning the College for America Bachelor of Arts in Communications complete competency-based, real-world projects, developing valuable skills in the process.

Content Knowledge

- Fundamentals of accounting • International business • Managerial accounting
- Human resource management • Organizational behavior • Entrepreneurship
- Business management • Marketing • Interpersonal & small-group communications
- Operations management • Organizational behavior • Professional selling
- Business law • Management of service operations • Risk Management & Insurance

Foundational Skills

- Innovation and creativity • Professional communication skills
- Applied quantitative skills • Research skills and web design

Personal And Social Skills

- Leadership • Community and civic engagement • Cultural competence

¹ Anthony P. Carnevale, Tamara Jayasundera, and Artem Gulish, "America's Divided Recovery: College Haves and Have-Nots," Georgetown University Center on Education and the Workforce, 2016, 1.

² Anthony P. Carnevale, Nicole Smith, and Jeff Strohl, "Recovery: Job Growth and Education Requirements Through 2020," Georgetown University Center on Education and the Workforce, 2013, 15.

Building Blocks Of The Future

College for America degrees from Southern New Hampshire University are stackable, which means that the work you complete in an associate degree is your springboard to a bachelor's degree. If you choose, you can seamlessly graduate from an associate degree program and continue into a bachelor's degree program.



Students in all College for America programs receive Southern New Hampshire University transcripts that show details on mastered competencies as well as their traditional course and credit equivalents.

Earning A Degree

The College for America curriculum is made up of real world projects which count toward skills-based “goals.” A BA degree consists of 20 goals. Each goal aligns with a traditional degree course and qualifies for three college credits. To be eligible for the bachelor's program, students must first complete an accredited associate's program (20 AA goals from a College for America program or 60 transferable credits from an accredited university). The **Bachelor of Arts in Management with a concentration in insurance services** goals include:

Account for Business - Hone the accounting competencies necessary for non-accountants to interpret and evaluate the financial effects of day-to-day management decisions

Conduct Business Globally - Focus on both the macro- and micro-environments of the global business arena

Contribute to Society - Focus on both the content knowledge and active participation needed for meaningful community and civic engagement, both globally and in the US

Demonstrate Cultural Competence - Improve the ability to communicate effectively in a variety of professional settings by analyzing how culture shapes interpersonal relations and first-person perspectives

Employ Human Resources - Understand the major legal and regulatory frameworks in human resources; evaluation of staff performance; and effective recruitment, selection, and retention processes

Improve Organizational Effectiveness - Evaluate the shifting models of organizations, analyze organizational change, and apply key theories to make informed management decisions

Innovate Like an Entrepreneur - Identify business opportunities in the marketplace and on the mindset, skills, and tools needed to successfully develop a new venture

Investigate Managerial Accounting - Conduct breakeven analysis, prepare operating budgets, and explore cost concepts that are essential for management decisions

Lead a Team - Work closely with others, serving both as team leaders and team members to solve complex problems

Manage a Business Organization - Use a variety of techniques to analyze common management issues, apply decision-making frameworks and communicate effectively with stakeholders

Market a Product or Service - Focus on the key phases of the marketing process: pre-marketing analysis and research, creation of a marketing plan, and development of a marketing brief

Negotiate Difference - Analyze interpersonal and small-group communication

Orchestrate Business Operations - Apply relevant tools and theories to manage an organization's resources and operational processes

Research Management - Use a variety of sources, including scholarly materials, personal interviews and news stories, to obtain information on communications topics, and then use the research findings to inform written pieces, such as articles

Use Math to Solve Problems - Use creative problem-solving techniques together with algebra, geometry, and statistics to address real-world challenges

Work Within the Law - Examine the legal frameworks within which businesses operate in the US, as well as the main legal issues affecting US businesses, such as torts, product liability, criminal law, and contracts

Capstone Goal - Apply the principles of design thinking to address a need in the workplace or community

Insure Against Risk - Examine various types of insurance, determine how to measure and manage insurance risk, and explore the function of regulation in the insurance industry

Sell Like a Professional - Focus on the role of sales within an organization and on maximizing positive outcomes for both the customer and organization in the sales process

Serve Customers Effectively - Analyze the role of service operations management within an organization and apply best practices to serve a diverse customer base